

TMC surpasses the installation of 10,000 T1s



By Ron Ireland
TMC President and CFO

Over the years, TMC Communications has become known for its continuing leadership in the telecommunications industry. Well, we've done it again. Thanks to great customers like you, we're proud to announce we've just

reached another milestone – surpassing the installation of 10,000 T1s over the last ten years.

What that tells us is that not only are a lot of companies getting onboard TMC but, on a consistent basis, are trusting us to deliver. And we thank you for that. TMC maintains critical relationships with the biggest and best T1 carriers available, providing you with competitively priced voice T1s, DS3s and OC3s, along with world-class customer service. You have access to a fully redundant, state-of-the-art self-healing fiber network with 24/7 network reliability. Our extensive monitoring, service, and support infrastructure stands behind our experienced technical provisioning team, providing you with complete end-to-end coordination for seamless implementation of your circuits.

One call to TMC brings you a customized package of premium solutions with multiple network options. But, more importantly, you get it all with just one point of contact and one bill—now online for your ease and convenience.

Again, I'd like to thank you and let you know how much we appreciate your business. For more information, contact your TMC Sales Representative or call us directly at 866-999-1155. We'd love to hear from you.

TMC introduces quick and easy online e-billing

Because excellence in customer service is our top priority, our exclusive online e-billing system is now available, giving you instant access to all your billing information with the simple click of a button.

But viewing your bill is just the beginning. You can also access TMC's analysis tools to get a customized look at your call volume and costs by state, LATA, class, or traffic type. Reports can be created to immediately see where you're saving money or spending too much. You can also:

- ✓ View and analyze your bill at the click of a button
- ✓ Access your bill anytime, anywhere
- ✓ Track the online archive of your invoices to compare costs and identify calling trends
- ✓ View calling data in report and graph form
- ✓ Export information into a variety of programs, including Excel
- ✓ Be notified by email the minute your bill detail is available online

Online e-billing is a great tool that's very easy to use. If you have any questions about this exciting new offering please do not hesitate to call a member of our Customer Care team at 866-999-1155. They are available to assist you 24 hours a day, 7 days a week.

Speed up communication and cut costs

With TMC Private Lines, you can send critical information quickly and securely to satellite offices or important customers. Our state-of-the-art private line service allows you to transmit confidential voice, data, and multimedia files at high speeds through a single, dedicated circuit. TMC can provide you with extremely competitive rates for this service.

Bandwidth Options

- ▶ A wide range of port speeds and bandwidth, from T1 (1.5 Mbps) to OC3 (155 Mbps), provides a state-of-the-art switching and routing infrastructure that transmits your data across a 99.999% reliable network.

Fast, Easy Install

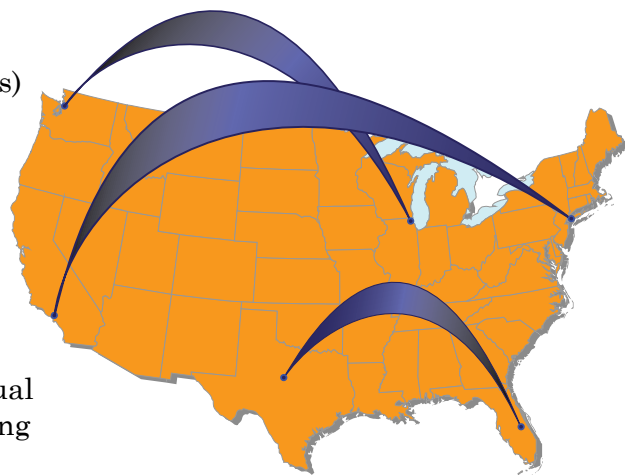
- ▶ Simplify installation and maintenance with end-to-end service procurement and delivery, including local loops.

Customized

- ▶ TMC's dedicated provisioning team ensures that your individual line is customized to fit your precise business needs, maximizing your day-to-day business communications. And, expand your network seamlessly as your organization grows.

Reliable

- ▶ Industry-leading Service Level Agreements and multiple interconnect points guarantee the reliability of your critical data and Internet services. We bring you 24/7 network monitoring and support.



Add TMC Private Lines to your other TMC services - we'll simply add this service to your current bill and provide you with TMC's 24/7 personalized service.

For a price quote, contact your TMC Sales Representative or call us directly at 866-999-1155.

The TMC Advantage

There are many advantages of doing business with TMC. Here are just a few that your business currently enjoys:



Network diversity with a single point of contact Direct connectivity to multiple underlying carrier networks for all your voice and data services—on one bill with one contact and one phone number.

Live support You can talk to a live, knowledgeable person about your account at anytime. We're available 24/7.

The industry's most competitive rates Our buying power and long-standing partnerships with Tier 1 carriers allow us to secure substantial discounts and pass these savings along to you.

Rapid-response bill resolution If you ever have a question about your bill, we solve the issue fast. Billing discrepancies are identified and corrected immediately, not months or years like most carriers.

Log onto our website at www.tmccom.com to learn more about the advantages of TMC.